



WATTS BAR UTILITY DISTRICT

Information / Items Required for Service

- A valid Government photo ID,
 - State Issued Driver License,
 - State Issued Photo ID,
 - U. S. Passport
- Property Owner must provide ownership of property
 - Deed
 - Property Tax Notice / Card
 - Purchasing Property
 - Copy of the Contract/Sales Agreement
 - Mortgage / Loan Papers
- Renter/Lessee
 - Current valid official Rental / Lease Agreement filled out complete.
 - Correct 911 Address on Agreement,
 - Signed Agreement
 - No Current valid official Rental / Lease Agreement, please download and have filled out complete, the “Rental/Lease Agreement” on WBUD’s website. This form requires you to have the Landlord have it Notarized by a Public Notary.
 - Form can be downloaded at:
 - http://www.wbud.org/forms/CRLAF_RLA_01012014.pdf
- Realtors
 - Bank Papers
 - Realtor agreement with owner to sale
- Tap Fee, Service Charge, or any other Fees to have Service turned on
- Paper Work
 - Bring the following, all that apply to you, if you have already downloaded and filled out:
 - Water Contract / Application Packet,
 - Wastewater Contract / Application,
 - Fire Line Contract / Application
- All Contract/Applications are available at the utility office free of charge. If you plan on signing up for service, please arrive by 3:15 pm to make sure that you have time to complete paper work before closing at 4:00 pm.
- The items listed above are not limited to and is not a complete list of items or might not be the correct terminology. If WBUD does not believe the documentation provided is accurate or false, WBUD may require more documentation before accepting information.

Any questions, call the office during regular business hours: 9:00 am to 4:00 pm.



WATTS BAR UTILITY DISTRICT

Water Contract/Application

It is the policy of Watts Bar Utility District (WBUD) to require that the applicant seeking service be the responsible party residing at the service address. Anyone seeking service who is acting on the applicant's behalf may be required by WBUD to provide the applicant's written verification as well as applicant's identification papers, as required below.

Whenever an application is made for service and WBUD has knowledge of a dispute as to the ownership of the right of occupancy at the service address, and one or more of the claimants attempts to prevent such service being furnished, WBUD reserves the right to adopt either one of the following two courses:

a) Treat the applicant in actual possession of the premises at the service address as being entitled to such service, notwithstanding the rights or claims of other persons;

b) Withhold service pending a judicial or other settlement of the rights of the various claimants.

THIS AGREEMENT, entered into by and between Watts Bar Utility District, a UTILITY established and existing under the laws of the State of Tennessee, hereinafter referred to as the "WBUD," and the applicant, hereinafter referred to as "CUSTOMER":

Bills can be paid without penalty until the 20th of each month, after the 20th a 10% penalty will be added to the bill. Accounts not paid by the 25th of each month will be subject to be discontinued (cutoff) and a fee will be charged for reconnection. (see Schedule of Rates and Chargers). See Payment Policies and Procedures online or see Payment Information on Rate Schedule.

All Blanks Must be Completed:

Full Legal Name(s) (print): _____ County _____

Street / 911 Address (for service): _____

Street / 911 Address City: _____ State: _____ Zip: _____

Billing Address (if different): _____

Billing Address City: _____ State: _____ Zip: _____

Driver License No.(s): _____ DOB _____

Social Security No.(s) : _____ DOB _____

Phone Numbers

Service Address: (____) ____ - ____ Billing Address: (____) ____ - ____

Work: (____) ____ - ____ Cell No. 1: (____) ____ - ____ Cell No. 2: (____) ____ - ____

Applicant is: ____ Owner ____ Renter ____ Other _____

Service Type: ____ Single Family ____ Multi-family ____ Home-based business ____ Other

"This institution is an equal opportunity provider, and employer."

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U. S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S. W., Washington, D. C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov."



Water Contract

In consideration of payment by the CUSTOMER of certain fees detailed in the SCHEDULE OF RATES AND CHARGES, WBUD agrees to furnish service to the service address listed herein, and the CUSTOMER agrees to purchase services from WBUD, subject to the terms and conditions herein set forth.

1 ... The obligations of this contract shall be binding upon the executors, administrators and estate of the original parties, provided that no application, service agreement or service contract may be assigned or transferred without the written consent of WBUD.

2 ... It is agreed that if CUSTOMER sells, subdivides or leases the property herein described, CUSTOMER will notify WBUD in order that it may execute a new contract with the successor CUSTOMER.

3 ... It is understood and agreed that every condition of this contract is of the essence of the contract, and if breached, WBUD may cut off one or all of its services to the service address and may not be reconnected except by order of WBUD, after the payment of all rates and charges have been made by the CUSTOMER.

4 ... Services provided by WBUD shall be supplied only to the applicant at the address named in this contract. CUSTOMER **shall not connect any other dwelling or property to his service.**

5 ... The meter and related appurtenances serving the CUSTOMER'S service address shall remain the property of WBUD.

6 ... WBUD or its agents reserve the right to make inspections of the service installation within the CUSTOMER'S premises upon reasonable notice and at reasonable time. WBUD assumes no liability operation or maintenance of the CUSTOMER'S plumbing.

7... The CUSTOMER agrees to keep the property at the service address accessible and free from impediments included but not limited to : **not to be fenced-in, clear of trees, bushes, shrubs, structures, vehicle and equipment** to WBUD access, maintenance and meter reading. Upon notification from WBUD, the CUSTOMER agrees to remove any impediments to WBUD access. If such impediments are not removed within such reasonable time as requested by WBUD, service will be disconnected. Service shall be reinstated after any impediments are removed and all bills, reconnection fees and other such fees are paid by the CUSTOMER.

8... WBUD shall have the right to restrict, control or discontinue service at any time during emergencies or repairs. WBUD shall not be liable for failure to furnish service for any reason beyond its control or for any loss, injury or damage to persons, plumbing or property resulting from such service curtailment or discontinuance.

9 ... WBUD makes no guarantees, expressed or implied, as to service quality, quantity, pressure, consistency or continuity.

10 ... WBUD shall, at its discretion, specify how and what uses may be made of service provided to CUSTOMER. If the CUSTOMER fails to comply with the uses so specified, service shall be discontinued.

11 ... **All pressure regulators, valves, service lines, backflow preventors and other devices located on the CUSTOMER'S side of the meter are the responsibility of the CUSTOMER. No pump may be installed on potable water lines without the written permission of WBUD.**

12 ... CUSTOMER agrees not to allow any cross-connection between WBUD service and a private well or spring or any other connection, either inside or outside of any building, in such manner that a flow of water from such connection may potentially be introduced into WBUD service lines.

13 ... All requests for disconnection of service should be made either in writing or in person if possible. WBUD will accept telephone requests for discontinuance if caller can give adequate identification. WBUD will make every effort to respond within a reasonable time.

14 ... If the applicant fails to connect to the system when service is available and a tap is made, the CUSTOMER will pay the minimum bill , not to be less than one year.

15 ... **The CUSTOMER shall be responsible for installing and maintaining a pressure regulator device and shut-off valve on their line. (Shall meet the Policy of WBUD)**

16 ... If WBUD discontinues service for non-payment or any other reason and the service is turned on without authority of WBUD, WBUD shall charge a reconnection fee and penalty charge according to its Rates and Fees Schedule.

17 ... The CUSTOMER agrees that in the event any WBUD property is damaged, destroyed or tampered with by the fault of the CUSTOMER, it shall be repaired or replaced at the CUSTOMER'S expense and shall be subject to the fees and charges set forth in WBUD's "Theft & Tampering policy" .

18 ... WBUD shall have the right to estimate or prorate any bill when conditions beyond the control of WBUD prevent the normal billing procedure.

19 ... If the CUSTOMER after signing this CONTRACT does not take the service for any reason, the CUSTOMER shall reimburse WBUD for any expenses incurred.

20 ... The receipt by WBUD of the application for service of the prospective CUSTOMER, regardless of whether or not accompanied by payment of fees, shall not obligate WBUD to render such service. If the service cannot be supplied in accordance with WBUD'S policies, rules, regulations and general practice or those of any state or federal agency with oversight regarding service, the liability of WBUD to the applicant for such service shall be limited to the return of any fees paid to WBUD by such applicant.

21 ... CUSTOMER agrees that this document is only an APPLICATION for service and shall not be effective as a CONTRACT until approved by an official of WBUD. If the service in the opinion of WBUD cannot be supplied, the liability of WBUD to the CUSTOMER shall be limited to the return of any fees, less any project development costs as incurred by WBUD.

22 ... As a condition of service, the property owner shall provide at no cost a suitable place for the installation of the meter and related equipment and give an easement to WBUD for said location. If for any reason a CUSTOMER wishes to have their meter relocated (any time after the initial installation) the CUSTOMER must pay all cost incurred for the relocation. If WBUD at any time determined that the CUSTOMER has altered the area where the meter was initially installed, and this area is no longer a suitable location as determined by WBUD the customer must pay all, cost incurred by WBUD to relocate the meter.

23 ... WBUD bills for services monthly, and bills are mail in bulk at the US Post office. WBUD cannot guarantee the delivery of it bills. Failure to receive a bill does not relieve the CUSTOMER of the responsibility of paying of the bill.

24 ... If WBUD damages any underground facilities the CUSTOMER cannot locate, the CUSTOMER will be responsible for all repairs.

25 ... **WBUD installs a double check valve at the meter; this may cause thermal expansion on your water lines. You may need to install a thermal expansion tank on your cold water line before your hot water heater to prevent this from happening.**

By my signature, I obligate myself to obey all rules and regulations of WBUD and pay for all WBUD service at the service address in accordance with the prevailing rate schedule set by the Governing Board. In the event of non-payment or unauthorized partial payment, I agree that WBUD may terminate service and that all unpaid bills are immediately payable by me, including all costs of collection and attorneys fees. It is further understood that WBUD has the right and shall continue to have the right to make, amend and enforce any policies, regulations or by-laws that may be necessary or proper regarding any WBUD matter. The CUSTOMER agrees to abide by such policies, regulations or by-laws.

Signature : _____

Date: _____



WATTS BAR UTILITY DISTRICT

P. O. Box 910 Kingston, TN 37763 - Phone: 865-270-8070 – Toll Free: 800-882-5099 - Fax 865-270-8073 – www.wbud.org

WELL USERS – CROSS CONNECTION CONTROL AGREEMENT

PLEASE READ THIS FORM, FILL IT OUT COMPLETE , SIGN AND RETURN TO WBUD.

In accordance with Watts Bar Utility District's (WBUD) cross connection control program, a private well or auxiliary water source may not be connected in any manner to the public water supply unless proper protection against cross connection is provided. Only Reduced Pressure Backflow Preventers may be used for protection. These devices must have prior approval by WBUD. Customers not in compliance with this rule will have their water service discontinued.

Check appropriate box

- ☐ *This serves as notification that a well is located on the property at the following address:*
- ☐ *This serves as notification that a well is not located on the property at the following address:*
- ☐ *This serves as notification that "Do Not Know" if a well is located on the property at the following address:*

ADDRESS OF SERVICE LOCATION OF WELL:

I (we) understand and agree that this system is, and shall remain totally segregated from the public water supply, and no unapproved or unauthorized cross connections, auxiliary intakes, bypasses, or interconnections exist or shall be made. No such cross connections, auxiliary intakes, bypasses, or interconnections, will be permitted without the written approval of the Watts Bar Utility District.

I (we) further understand and agree that should an auxiliary water supply be connected to the public water system at the above address, maximum cross connection control equipment in the form of a reduced pressure back flow prevention device shall be installed to protect the public water supply.

NAME: _____
(PLEASE PRINT)

SIGNATURE _____

DATE _____

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WATTS BAR UTILITY DISTRICT

Cross-Connection Information Report

Name: _____

Address of Service _____

County of Service _____

Type of Facility: (circle one)

Residential

Commercial

Industrial

Church

School

Medical Facility

Farm

other (explain) _____

Please circle all of the following items that are or will be located on the premises:

Well

Swimming Pool

Baptismal Pool

Chemical Tanks

Boiler

Automatic Watering Trough

Booster Pumps

Fire Sprinkler System

Irrigation System

other (explain) _____

If you have circled one or more of the items above, you will need to speak with the cross-connection manager before your tap can be made.

The cross-connections listed above, but not limited to, pose a danger to the public health and they shall be isolated from the public water supply. Watts Bar Utility District (WBUD) and the Tennessee Department of Environment and Conservation (TDEC) regulations mandate that WBUD require backflow prevention devices where these situations exist.

Date _____

Signature _____



WATTS BAR UTILITY DISTRICT

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Information for Water Taps

1. WBUD reserves the right to install the tap where it benefits WBUD. The customer will be given the opportunity to choose where the tap goes.
2. **All Commercial or Businesses shall install a Backflow Preventer, RPBP. The customer must be issued a "Letter of Information for Backflow Devices" by WBUD.**
 - a. The list includes, but not limited to the following:
 - i. Any Business,
 - ii. Hair Cutting Places
 - iii. Gas Stations
 - iv. Churches
 - v. Marinas
 - vi. Schools
3. The tap must be marked with a wooden stake. The wooden stake must have the word, "Water" wrote on the stake. The wooden stake must be placed approximately five (5) to ten (10) feet off the edge of the road.
 - a. Once the Customer has placed the stake, you must call the office at 800-882-5099 during normal business hours, 9:00 am to 4:00 pm, to notify WBUD that the stake is has been placed on the property.
 - b. WBUD will not begin the process of installing the tap/meter until the stake has been placed and the Customer has notified WBUD.
4. All flowers, bushes, trees, landscaping, etc... that are in the way of installing or maintaining service are not the responsibility of WBUD and therefore WBUD will not pay for damages.
5. The Customer must install a shut-off valve/hand valve on their side of the meter, **if not provided by WBUD**. The valve must be located at or near the meter, but in all cases, no further than one (1) foot from the meter. A variance can be issued at strict discretion of WBUD.
 - a. If this is a New Tap, the valve in most cases will be provided by WBUD.
 - b. If the Tap has been installed in a subdivision or has been made due to certain circumstances, before August 1, 2009, the Customer will be responsible for the valve installation.
6. WBUD will install the tap, meter, and box. Only WBUD equipment shall be installed inside the box. All equipment that belongs to the customer shall be installed outside of WBUD's box. Customer's equipment may include, but not be limited to the following:
 - a. Pressure Reducers
 - b. Shut-off Valves
 - c. Backflow Devices
 - d. Other equipment that does not belong to WBUD
7. If WBUD's box is removed by anyone other than WBUD, the box is to be placed back over the meter, with the meter centered in the box.
8. If additional equipment is required by WBUD and to be installed by the customer, that must be installed and meet WBUD policy, State Regs, AWWA, USC, NFPA, local plumbing codes and any other codes required.

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More Information on Back

9. WBUD will inspect WBUD's box and plumbing and the customer side of the box/meter to make sure it meets paragraph 4, 5, and 6 of this policy.
 - a. If the tap is a New Tap installed after August 1, 2009, WBUD will not need to inspect unless it is an existing dwelling. An existing dwelling is defined as a home that has water or did from an alternate water source and has been lived in.
 - b. A dwelling under construction or a dwelling fixing to be under construction will not need to be inspected in most cases.
10. The linesetter/meter will be locked by WBUD after install to insure the customer follows WBUD policy. After the inspection and it meets WBUD policy, WBUD will then unlock the linesetter/meter and activate the service to the premises.
11. The customer will notify WBUD two (2) to three (3) working days prior to the customer needing inspection. WBUD will only inspect a maximum of two (2) times, before a re-inspection fee will apply.
See "Schedule of Rates and Charges"
12. Taps are defined by the following:
 - a. Regular Taps ($\frac{3}{4}$ " and 1")
 - i. The timeline will be from three (3) to four (4) weeks after customer has paid, completed paper work, and put wooden stake out.
 - b. Emergency Taps ($\frac{3}{4}$ " and 1")
 - i. The timeline will be from three (3) to five (5) days after customer has paid, completed paper work, and put wooden stake out.
 - ii. An emergency tap will be a customer without water may include, but are not limited to:
 1. Muddy water
 2. No water
 3. Extenuating condition or circumstance
 - c. Taps 2" and greater
 - i. The timeline will be on a case-by-case basis. It could take up to three (3) to four (4) months, depending on meter size, and availability, meter pit size and availability, and other materials to install tap.
13. Interactive Voice Response (IVR) – A system to make your bill payments. The system is available 24-hours a day, 7 days a week, 365 days a year. To make payment, all you will need is your current water bill and a valid credit/debit card. Check the website for the number and follow the instructions to make your payment.

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If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U. S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S. W., Washington, D. C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov."

Thermal Expansion Statement

When water is heated it expands, the check valve at the meter has closed your water system, and in some cases this may contribute to a condition known as thermal expansion.

Watts Bar Utility District has installed a double check valve at the customer's meter service. This has been done to prevent the backflow of water from the customer's home into the utility's water supply. Under certain conditions the backflow of your home's water could possibly contaminate the utility's water supply.

When water expands it causes water pressure in your lines to increase. All household plumbing has a certain amount of thermal expansion, but in some cases some household plumbing may have excess thermal expansion. You may have this condition if your faucets, commodes, or water heater pop off valve drips intermittently. Excessive thermal expansion can easily be cured by installing a thermal expansion tank on your cold water line before the hot water heater; your local plumber will be able to advise you on what needs to be done.

Watts Bar Utility is responsible for clean and safe drinking water to all of its customers.

"To file a complaint of discrimination, write USDA, Director, office of Civil Rights, 1400 Independence Avenue, S. W., Washington, D. C. 20250-9410, or call (800) 795-3272 (voice), or (202) 720-6382 (TDD)."

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Adoption Date: July 05, 2002

Effective Date: July 05, 2002



Water Shut-off Valve Requirement

Customers must have a shut-off valve installed on their side of the meter. This valve must be installed at the water meter, meeting the requirements of the WBUD “Tap and Meter Policy.” **This valve must be installed no further than five (5) feet from the water meter and not inside WBUD’s box.** Only WBUD’s equipment can be installed in WBUD’s box.

When a customer calls during regular business hours to have the water shut-off for any reason, WBUD will turn off the valve at the meter on WBUD’s side and lock out the meter. Water will not be reinstated to the premises until the customer has installed a shut-off valve on their side of the meter. Water service will only be reinstated during regular business hours only.

When a customer calls after hours, weekends, holiday’s, etc... to have the water shut-off for any reason, WBUD will turn off the valve at the meter on WBUD’s side and lock out the meter. Water will not be reinstated to the premises until the customer has installed a shut-off valve on their side of the meter and the customer will be billed an after hours Non-Refundable service charge that will be due 30 consecutive days from the date of the invoice. Water service will only be reinstated during regular business hours only.



WATTS BAR UTILITY DISTRICT

P. O. Box 910 Kingston, TN 37763 - Phone: 865-270-8070 – Toll Free 1-800-882-5099- Fax 865-270-8073 – www.wbud.org

Water Schedule of Rates and Charges

Bills are due the 20th of each month. If you do not receive your bill in the mail by the 10th of each month you need to call the utility office for amount owed. See “Payment Information” on Back for more Details

No Late Notice Will Be Sent!

Water Rate Schedule - Effective 9-01-2024

¾” Water Meter

Customer Charge per month	\$35.00 (minimum bill)
0 gallons - 15,000 gallons per month	10.60 per 1,000 gallons
Over 15,000 gallons per month	13.20 per 1,000 gallons

1” Water Meter

Customer Charge per month	\$100.00 (minimum bill)
Over 0 gallons per month	13.50 per 1,000 gallons

2” Water Meter

Customer Charge per month	\$125.00 (minimum bill)
Over 0 gallons per month	13.50 per 1,000 gallons

3” and above Water Meter

Customer Charge per month	\$225.00 (minimum bill)
Over 0 gallons per month	13.50 per 1,000 gallons

Water Tap Fee Rates - Effective 4-01-2025

¾” \$3,000.00 - 1” \$4,900.00
2” \$12,000.00 min. (is approximate – case by case basis – more charges will apply)
3” and Larger will be a case by case basis
Developer Surcharge (Rarity Meadows) - \$4,000.00

Fire Line Rate Schedule for ALL WBUD Customers – Effective 9-01-2024

2” Line	\$110 per month
4” Line	\$110 per month
6” Line	\$250 per month
8” Line	\$350 per month
10” Line	\$550 per month
12” Line	\$750 per month

Fire Line Tap Fee Rates for All WBUD Customers (includes tap, sleeve, and valve) – Effective 9-01-2024

Fire Hydrant Meter (See Policy for Qualifications) \$800.00 deposit and \$200.00 Non-Refundable Service Charge

2”	\$8,000	
4”	\$16,000	
6”	\$18,000	
8”	\$20,000	2” – 12” – minimum cost
10”	\$30,000	(is approximate – case by case basis – more charges will apply)
12”	\$36,000	



Always Call 811 Before You Dig!!

More Information on Back

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Water Schedule of Rates and Charges Continued

ServLine Rate Schedule for ALL WBUD Residential Customers – Effective 9-01-2024

Water Loss Protection	\$3.50 per month
Water Line Protection	\$5.00 per month

ServLine Rate Schedule for ALL WBUD Commercial Customers 2” meter and below – Effective 9-01-2024

Water Loss Protection - Single	\$4.70 per month
Water Line Protection - Single	\$8.85 per month
Water Loss Protection - Multi	\$13.85 per month
Water Line Protection - Multi	\$27.50 per month

For more information on Water Loss Protection or Water Line Protection, Call: 1-844-328-1041

Cross Connection Rate Schedule for All WBUD Customers – Effective 9-01-2022

Backflow Testing Fee – 1 (per month)	\$10.00
Backflow Testing Fee – 2 (per month)	\$14.00
Backflow Testing Fee – 4 (per month)	\$26.00
Backflow Testing Fee 3” and greater – 1 device per month	\$65.00
Backflow Testing Fee 3” and greater – 2 device per month	\$75.00

Service Charges – Effective 2-01-2025

Representative service charge	\$75.00
Landlord service charge	\$75.00
Non-refundable service charge – Cutoff for Non-Payment (1 bill)	\$100.00
Non-refundable service charge for Property Owners	\$100.00
Non-refundable service charge for Renters/Leasers	\$130.00
After hours Non-refundable service charge/Emergency Only	\$300.00
Damaged Lock	\$100.00
Damaged/Stolen Meter	\$400.00
Damaged/Stolen Transponder	\$400.00
Tampering Fee 1 – Removing Lock or breaking shut-off valve	\$300.00
Tampering Fee 2 – Jumper in place of meter and unauthorized connections	\$600.00
Tampering Fee 3 – Bypass around Meter	\$1,000.00
Tampering Fee 4 – Unauthorized Taps	\$5,000.00

Payment Information

You may pay your bill at the following locations:
1st through the 20th of each month
(You must have your bill)

Southeast Bank – Spring City and Decatur

More information online about Payment Policies and Procedures at www.wbud.org

Automatic Bank Draft – Call for details

Phone (WBUD Main Office) - Office Hours Only
MasterCard, Visa, Discover

Online and IVR (Automated Payment by Phone)
MasterCard, Visa, Discover

Should the due date for payment of a bill fall on a weekend or holiday (WBUD is closed), the bill's net amount will be given the due date only by 11:59 p.m. est., after 11:59 p.m. est. the gross amount will be due.

Walk-in - Business Hours Only

Drop Box at WBUD Main Office - 6:00 am daily cutoff time
421 N Kentucky St, Kingston TN 37763





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Miscellaneous Schedule of Rates and Charges

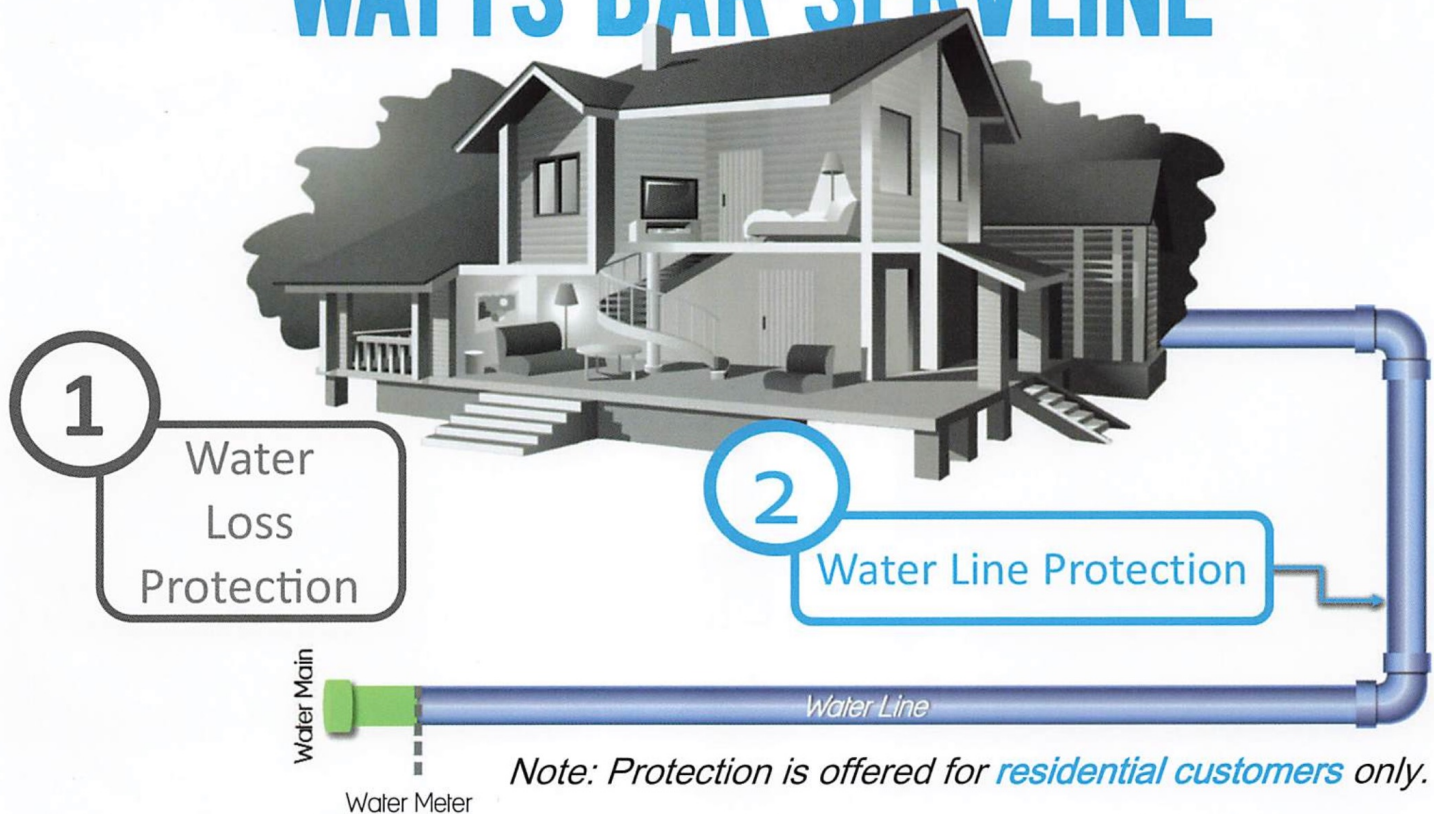
Meter Testing Fees – Effective 9-01-2024

Meter Accuracy Testing (3/4")	\$500.00
Meter Accuracy Testing (1")	\$700.00
Meter Accuracy Testing (1.25" and Larger)	\$1,500.00

Other Charges - Effective 8-01-2021

Black and White Copies (8 ½ x 11 and 8 ½ x 14) per copy	\$0.15
Color Copies (8 ½ x 11 and 8 ½ x 14) per copy	\$0.50
Larger Copies (per copy)	\$5.00
Research/Processing Fee per hour (minimum)	\$15.00

WATTS BAR SERVLINE



1

Water Loss Protection

AUTOMATICALLY ENROLLED
\$3.50/MONTH

- ◆ Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to \$5,000. No deductible.
- ◆ Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks.
- ◆ Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments.
- ◆ As of January 1st, all residential leak adjustments will only be available through our ServLine Water Loss Protection Program.

2

Water Line Protection

SIGN-UP BY CALLING
\$5.00/MONTH

- ◆ Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- ◆ Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- ◆ Provides Water Line Protection from your meter to the foundation of your home.
- ◆ Does Not Provide Protection for: Water Meter, Water Pit, Water Vault, Pumps, Valves, Or Backflow Meters.
- ◆ Contact Us to Request A Full Copy Of Program Protections And Exclusions.
- ◆ Be protected from these expensive repairs! Enrollment after January 1st requires a 30 day waiting period.



CALL US:
(844) 328-1041



<p>De-Enroll from Water Loss Protection - Leak Protection</p>

Date: _____

Account Number: _____

Customer Name: _____

Address: _____

Please remove my account from the Water Loss Protection - Leak Protection Program. I do not want the leak protection.

I recognize the Water Loss Protection Program for "See Schedule of Rates and Charges" is the method to have any excess water charges from leaks or breaks on my water lines or plumbing systems adjusted, but I do not want the service.

I agree to pay any excess water bills due to leaks or line breaks that would have previously been adjusted by the Watts Bar Utility District leak adjustment policy or would have been paid through the WBUD ServLine Water Loss Protection Program.

Signature _____



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Customer Checklist Sign-off

I acknowledge the receipt of the following forms listed below and that I am responsible for completing them in full and returning them to Watts Bar Utility District.

- 1. "Water Contract / Application"**
- 2. "Wells User – Cross Connection Control Agreement"**
- 3. "Cross Connection Information Report"**
- 4. "Information for Water Taps"**
- 5. "Thermal Expansion Statement"**
- 6. "Water Shut-off Valve Requirement"**
- 7. "De-Enroll from Water Loss Protection – Leak Protection"**
- 8. "Water Schedule of Rates and Charges"**

Customer Name _____
(Please Print)

Customer Signature _____

Date _____

WBUD Representative Signature _____

Date _____

"This institution is an equal opportunity provider, and employer."